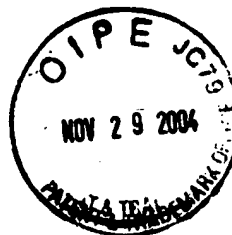


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Steven Knowles et al. Art Unit : 3753
Serial No. : 10/643,091 Examiner : Michalsky
Filed : August 19, 2003
Title : SERVICE SYSTEM AND METHOD

U.S. Patent and Trademark Office
220 20th Street S.
Customer Window, **Mail Stop AF**
Crystal Plaza Two, Lobby, Room 1B03
Arlington, VA 22202



TRANSMITTAL

Applicants submitted a Revocation and New Power of Attorney for filing with the U.S. Patent and Trademark Office on September 10, 2004. A copy of this filing and supporting documents including date-stamped receipts of deposit of the above-mentioned papers are attached. Applicants have not yet received notification from the Patent Office evidencing acceptance of the new power of attorney and therefore ask that the attached documentation be used to enter the Revocation and New Power of Attorney into the record for this application.

Please apply any charges or credits to Deposit Account No. 19-4293.

Respectfully submitted,

Date: 11-29-04

A handwritten signature in dark ink, appearing to read 'H. Fox', written over a horizontal line.

Harold H. Fox
Reg. No. 41,498

Steptoe & Johnson LLP
1330 Connecticut Avenue, NW
Washington, DC 20036
Telephone: (202) 429-3000
Facsimile: (202) 429-3902

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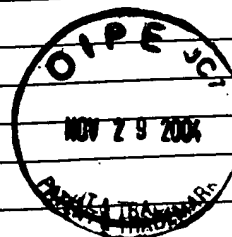
TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Total Number of Pages in This Submission

8

Application Number	10/643,091
Filing Date	August 19, 2003
First Named Inventor	Steven Knowles
Art Unit	3753
Examiner Name	Gerald A. Michalsky
Attorney Docket Number	14921.0011 C1



ENCLOSURES (Check all that apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Fee Transmittal Form
<input type="checkbox"/> Fee Attached
<input type="checkbox"/> Amendment/Reply
<input type="checkbox"/> After Final
<input type="checkbox"/> Affidavits/declaration(s)
<input type="checkbox"/> Extension of Time Request
<input type="checkbox"/> Express Abandonment Request
<input type="checkbox"/> Information Disclosure Statement
<input type="checkbox"/> Certified Copy of Priority Document(s)
<input type="checkbox"/> Response to Missing Parts/ Incomplete Application
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53 | <input type="checkbox"/> Drawing(s)
<input type="checkbox"/> Licensing-related Papers
<input type="checkbox"/> Petition
<input type="checkbox"/> Petition to Convert to a Provisional Application
<input checked="" type="checkbox"/> Power of Attorney, Revocation
Change of Correspondence Address
<input type="checkbox"/> Terminal Disclaimer
<input type="checkbox"/> Request for Refund
<input type="checkbox"/> CD, Number of CD(s) _____ | <input type="checkbox"/> After Allowance communication to Technology Center (TC)
<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Status Letter
<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
Copy of Recorded Assignment (5 pages) |
|--|--|--|

Remarks

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Harold H. Fox, Reg. No. 41,498
Signature	
Date	9-9-04

CERTIFICATE OF TRANSMISSION/MAILING

I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.

Typed or printed name

Signature

Date

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Steven Knowles et al.
Serial No. : 10/643,091
Filed : August 19, 2003
Title : SERVICE SYSTEM AND METHOD

Art Unit: : 3753
Examiner : Gerald A. Michalsky

U.S. Patent and Trademark Office
220 20th Street S.
Customer Window
Crystal Plaza Two, Lobby, Room 1B03
Arlington, VA 22202



REVOCATION AND NEW POWER OF ATTORNEY

Under 37 CFR §3.73(a), Prime Solutions LLC, certifies that it is the owner of 100% of the right, title and interest in the patent application identified above by virtue of the assignment recorded on June 10, 2002, at Reel/Frame 012976/0972, and attached hereto.

The undersigned has reviewed all the documents in the chain of title of the patent application identified above and, to the best of undersigned's knowledge and belief, title is in the owner identified above.

The undersigned hereby revokes all powers of attorney previously granted in the application and appoints:

Harold H. Fox	Reg. No. 41,498
Stuart T. F. Huang	Reg. No. 34,184
D. Douglas Price	Reg. No. 24,514
Charles F. Schill	Reg. No. 27,590
Scott D. Watkins	Reg. No. 36,715

of: STEPTOE & JOHNSON LLP
1330 Connecticut Avenue, NW
Washington, DC 20036

with full power of substitution and revocation, to prosecute the application and to transact all business in the United States Patent and Trademark Office connected therewith.

All correspondence regarding the application should be sent to:

27890

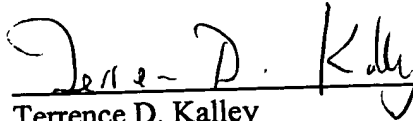
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I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patents issued thereon.

Respectfully submitted,

Date: _____

9/3/04



Terrence D. Kalley
President
Prime Solutions LLC

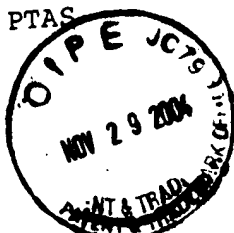
Steptoe & Johnson LLP
1330 Connecticut Avenue, NW
Washington, DC 20036-1795
Telephone: 202-429-3000
Facsimile: 202-429-3902



Chief Information Officer
Washington, DC 20231
www.uspto.gov

AUGUST 13, 2002

FISH & RICHARDSON P.C.
HAROLD H. FOX
1425 K STREET, N.W.
11TH FLOOR
WASHINGTON, DC 20005-3500



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THE ENCLOSED DOCUMENT HAS BEEN RECORDED BY THE ASSIGNMENT DIVISION OF THE U.S. PATENT AND TRADEMARK OFFICE. A COMPLETE MICROFILM COPY IS AVAILABLE AT THE ASSIGNMENT SEARCH ROOM ON THE REEL AND FRAME NUMBER REFERENCE BELOW.

PLEASE REVIEW ALL INFORMATION CONTAINED ON THIS NOTICE. THE INFORMATION CONTAINED ON THIS RECORDATION NOTICE REFLECTS THE DATA PRESENT IN THE PATENT AND TRADEMARK ASSIGNMENT SYSTEM. IF YOU SHOULD FIND ANY ERRORS OR HAVE QUESTIONS CONCERNING THIS NOTICE, YOU MAY CONTACT THE EMPLOYEE WHOSE NAME APPEARS ON THIS NOTICE AT 703-308-9723. PLEASE SEND REQUEST FOR CORRECTION TO: U.S. PATENT AND TRADEMARK OFFICE, ASSIGNMENT DIVISION, BOX ASSIGNMENTS, CG-4, 1213 JEFFERSON DAVIS HWY, SUITE 320, WASHINGTON, D.C. 20231.

RECORDATION DATE: 06/10/2002

REEL/FRAME: 012976/0972
NUMBER OF PAGES: 4

BRIEF: ASSIGNMENT OF ASSIGNOR'S INTEREST (SEE DOCUMENT FOR DETAILS).

ASSIGNOR:
KNOWLES, STEVEN M.

DOC DATE: 03/07/2002

ASSIGNOR:
BURKE, JOHN R.

DOC DATE: 01/29/2002

ASSIGNEE:
PRIME SOLUTIONS LLC
1738 MAPLELAWN DRIVE
TROY, MICHIGAN 48084

FILING DATE: 03/27/2001
ISSUE DATE:

SERIAL NUMBER: 09817139
PATENT NUMBER:

TONYA LEE, EXAMINER
ASSIGNMENT DIVISION
OFFICE OF PUBLIC RECORDS

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06-14-2002



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RE

IEET

Commissioner for Patents: Please record the attached original document(s) or copy(ies).	
1. Name of conveying party(ies): Steven M. Knowles and John R. Burke Additional name(s) attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	2. Name and address of receiving party(ies): Prime Solutions LLC 1738 Mapelawn Drive Troy, MI 48084 Additional names/addresses attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
3. Nature of conveyance: <input checked="" type="checkbox"/> Assignment <input type="checkbox"/> Merger <input type="checkbox"/> Security Agreement <input type="checkbox"/> Change of Name <input type="checkbox"/> Other: Execution Date: 01/29/02; 03/07/02	4. Application number(s) or patent number(s): If this document is being filed with a new application, the execution date of the application is: A. Patent Application No(s): 09/817,139 Additional numbers attached? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No B. Patent No(s):
5. Name/address of party to whom correspondence concerning document should be mailed: HAROLD H. FOX Fish & Richardson P.C. 1425 K Street, N.W. 11th Floor Washington, DC 20005-3500	6. Total number of applications/patents involved: 1 7. Total fee (37 CFR \$3.41): \$40 <input checked="" type="checkbox"/> Enclosed <input type="checkbox"/> Authorized to charge Deposit Account. 8. Deposit Account No.: 06-1050 Please apply any additional charges, or any credits, to our Deposit Account No. 06-1050.
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9. Statement and Signature: <i>To the best of my knowledge and belief, the foregoing information is true and correct and any attached copy is a true copy of the original document.</i>	
Harold H. Fox Reg. No. 41,498 Name of Person Signing	 Signature 6-10-02 Date
Total number of pages including coversheet, attachments and document: 4	

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06/13/2002 CHUELLER 00000125 09817139

01 FC:581

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ASSIGNMENT

For valuable consideration, we, STEVEN M. KNOWLES of Silver Lake, IN, and JOHN R. BURKE of Troy, MI, hereby assign to: Prime Solutions LLC, a Michigan corporation and its successors and assigns (collectively hereinafter called "the Assignee"), the entire right, title and interest throughout the world in the inventions and improvements which are subject of an application for United States Patent signed by us, entitled SERVICE SYSTEM AND METHOD, filed March 27, 2001, and assigned U.S. Serial Number 09/817,139, and we authorize and request the attorneys appointed in said application to hereafter complete this assignment by inserting above the filing date and serial number of said application when known; this assignment including said application, any and all United States and foreign patents, utility models, and design registrations granted for any of said inventions or improvements, and the right to claim priority based on the filing date of said application under the International Convention for the Protection of Industrial Property, the Patent Cooperation Treaty, the European Patent Convention, and all other treaties of like purposes; and we authorize the Assignee to apply in all countries in our name or in its own name for patents, utility models, design registrations and like rights of exclusion and for inventors' certificates for said inventions and improvements; and we agree for ourselves and our respective heirs, legal representatives and assigns, without further compensation to perform such lawful acts and to sign such further applications, assignments, Preliminary Statements and other lawful documents as the Assignee may reasonably request to effectuate fully this assignment.

IN WITNESS WHEREOF, I hereto set my hand and seal at Wabash Co. Farm Bureau Credit Union
NORTH MADCHESTER, IN
this 7th day of March, 2002
Steven M. Knowles L.S.
STEVEN M. KNOWLES

State of INDIANA :

: ss.

County of WABASH :

Before me this 7th day of March, 2002, personally
appeared STEVEN M. KNOWLES known to me to be the person whose name is subscribed to
the foregoing Assignment and acknowledged that he executed the same as his free act and deed
for the purposes therein contained.

[Signature]
Notary Public
My Commission Expires: 2/10/2007

[Notary's Seal Here]

IN WITNESS WHEREOF, I hereto set my hand and seal at 1738 Maplelawn Troy, MI 48064
this 29th day of January, 20 02 L.S.

John R. Burke
JOHN R. BURKE

State of Michigan :
: ss.

County of Oakland :

Before me this 29th day of January, 20 02, personally
appeared JOHN R. BURKE known to me to be the person whose name is subscribed to the
foregoing Assignment and acknowledged that he executed the same as his free act and deed for
the purposes therein contained.

Allyne C. Quatrone
Notary Public
My Commission Expires:

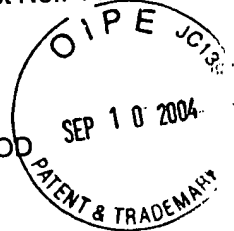
ALLYNE C. QUATRONE
NOTARY PUBLIC MACOMB CO., MI
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Date: September 10, 2004
Atty. Docket No.: 14921.0011 C1

Patent Application No. 10/643,091
Filed: August 19, 2003
Inventor(s): Steven Knowles et al.
Title: SERVICE SYSTEM AND METHOD



Items Enclosed:

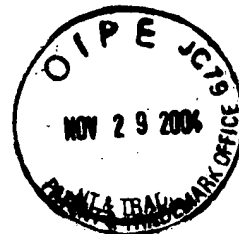
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- * Revocation and New Power of Attorney (2 pages)
- * Copy of Recorded Assignment (5 pages)

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INSTRUCTIONS TO MESSENGER:

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2. Request and verify that the Clerk at US Attorney's window has stamped this Receipt with today's date.
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4. Leave the postcard with the USPTO - request USPTO to mail the postcard

USPTO RECEIPT IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Patent Application No. 10/643,091
Filed: August 19, 2003
Inventor(s): Steven Knowles et al.
Title: SERVICE SYSTEM AND METHOD

Attorney Docket: 14921.0011 C1

TODAY'S FILING DATE: September 10, 2004

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